PwC is a network of firms committed to delivering quality in assurance, tax and advisory services. We help resolve complex issues for our clients and identify opportunities. Learn more about us at www.pwc.com/us.

At PwC, we develop leaders at all levels. The distinctive leadership framework we call the PwC Professional (http://pwc.to/pwcpro) provides our people with a road map to grow their skills and build their careers. Our approach to ongoing development shapes employees into leaders, no matter the role or job title.

Are you ready to build a career in a rapidly changing world? Developing as a PwC Professional means that you will be ready

- to create and capture opportunities to advance your career and fulfill your potential. To learn more, visit us at www.pwc.com/careers.

PwC Advisory helps our clients with their most challenging imperatives from strategy through execution. We combine the breadth of knowledge of over 48,000 global professionals with deep industry knowledge to deliver custom solutions for our clients. We
work with the world's largest and most complex companies and understand the unique business issues and opportunities our clients face.

Job Description
Our Strategy consultants help clients optimize their business.
This high performing team helps with strategy growth and development, strategy transformation, analytics and strategic decision making, M&A strategy, and commercial and market due diligence.
The business world constantly changes, that’s not new. However, what is new is that this time it’s affecting how consultants go to market. More data points and sources; more desire for hard facts and analytics in decision making; virtually unlimited computing power and storage; better tools and new approaches all of these changes have created an unprecedented opportunity to deliver better insights and real value at lower costs than ever before.
In the Analytic Apps group our goal is to use those trends and changes to build offerings that help make our consultants look brilliant in front of clients. We integrate data, proprietary analytic algorithms and visualizations, with the consultant’s deep industry knowledge and experience to answer complex business problems that challenge our clients in several industries. By doing this, we differentiate PwC in the marketplace, win more work and deliver outstanding value to our customers. We’re looking for innovative, insightful, collaborative and truly high quality people to help us deliver on this vision and to impact the way the firm delivers value to our customers.
The Apps group is building a customer centric/data driven product

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development organization. The Production Support team defines, implements, and operationalizes production support for all business platforms and analytic apps across multiple disciplines. This team plays a prominent role in our product delivery lifecycle and is critical to our group’s ability to meet client needs and scale our offerings. The Production Support team must understand the customer’s needs, understand and manage the support requirements, coordinate the escalation of issues to the appropriate operations and development teams, and communicate the milestones, progress, challenges and risks to everyone involved.

Position/Program Requirements
Minimum Year(s) of Experience: 7 years of information technology experience focused on software product development and support with at least 5 years of experience managing people
Minimum Degree Required: Bachelor's degree Computer Science, Computer Applications, Information Management or similar quantitative discipline
Knowledge Preferred:
Demonstrates extensive knowledge and/or a proven record of success with product support management and executing various software product development and support initiatives within a product development organization or a professional services organization, including the following areas:

- Existing and emerging technologies in application development, analytics and data management;
- Current agile methodologies; specifically Scrum and use of agile project management tools for software product development and product support;

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Analytic Apps - Technical Product Management - Manager

- Java and J2EE, Java based frameworks, Spring, Groovy, Maven, Gradle, SOAP and web services, REST APIs & open source software.

Web technologies like HTML5, CSS3, Bootstrap framework, AngularJS, Yeoman, D3.js, Nodejs, jQuery;

- Data architecture, data modelling and data management using tools like Talend, Pentaho Data Integration, Hadoop distributions like Cloudera/Hortonworks and other databases technologies like SQL Server, MongoDB, Elasticsearch, Vertica;
- Cloud infrastructure like Azure, AWS, Google Cloud; and,
- Level 2 or 3 support requirements or be familiar with support ticketing systems.

Skills Preferred:
Demonstrates extensive abilities and/or a proven record of success in the following areas:

- Leading and motivating distributed teams;
- Fostering team commitment to tasks and influencing key people Inside and outside of the group;
- Flexing communication approach based on the audience (i.e., eliminating technical jargon when needed or deep diving into technical details with the development team); and,
- Collaborating with cross-functional team, building relationships, and
achieving results without a direct reporting relationship. Please provide written samples of deliverables that will give us a sense of your business communication (i.e. user cases, presentations, etc). Please identify the portions written by you and feel free to redact confidential information as needed.